

**RESPONSE UNDER 37 C.F.R. § 1.116
EXPEDITED PROCEDURE REQUESTED
EXAMINING GROUP 2143
PATENT
Customer No. 32,127
Attorney Docket No. 99-837 RCE 1**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Boris S. ELMAN et al.) Group Art Unit: 2143
Application No.: 09/539,972) Examiner: J. Avellino
Filed: March 31, 2000)
For: GRAPHICAL USER INTERFACE AND)
METHOD FOR CUSTOMER CENTRIC)
NETWORK MANAGEMENT)

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Sir:

AMENDMENT AFTER FINAL

In reply to the Final Office Action mailed October 14, 2004, the period for response to which extends through January 14, 2005, and pursuant to 37 C.F.R.

§ 1.116, Applicants propose that this application be amended as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment section of this paper.



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Examiner: J. AVELLINO Sr. Paralegal – Intellectual Property
Group Art Unit: 2143

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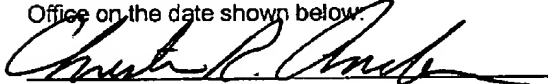
FORMAL SUBMISSION OF:

- 1) **Petition for One Month
Extension of Time; and**
- 2) **Amendment After Final.**

Title: **GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER CENTRIC
NETWORK MANAGEMENT**
Serial No. **09/539,972**
Filing Date: **March 31, 2000**
First Named Inventor: **Boris S. ELMAN**
Atty. No. **99-873 RCE 1**

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below.


Christian R. Andersen

Date of Transmission: February 14, 2005